

# EUROPA GROUP'S GENERAL TERMS AND CONDITIONS OF SALE

## – PARTICIPANTS –

CURRENT AND UP-TO-DATE AS OF JANUARY 1, 2015

**Europa Group SA (“Europa”)** is a French event management company (conferences and trade shows in particular) with €40,000.00 in share capital, registered with the Commercial and Companies Registry of Toulouse under number B 342 066 727.

Its corporate headquarters are located at:  
19 allées Jean Jaurès  
BP 61508  
31015 Toulouse cedex 06 - FRANCE.

EU Tax Number FR 423 420 66 727

Legal representative: Florence Doncieux, Managing Director

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Email: regist-slice @europa-organisation.com

### 1. SCOPE

- 1.1. These Terms and Conditions of Sale apply, to the exclusion of any other provision, to any registration by a participant (the “Participant”) for a conference or trade show (the “Event”) organized by Europa Organisation.
- 1.2. A copy of these Terms and Conditions of Sale can be consulted on the Europa website at: [www.slice-online.com](http://www.slice-online.com) (here in after the “Website”).
- 1.3. The fact of registering for an Event online or returning a completed registration form implies unreserved acceptance of these Terms and Conditions of Sale in their totality.
- 1.4. Europa reserves the right to modify these Terms and Conditions of Sale. Only the Terms and Conditions of Sale that are currently in effect on the day of registration shall apply to the registration in question.

### 2. REGISTRATION - CONTRACT

- 2.1. Registrations in Events are received by email to [regist-slice@europa-organisation.com](mailto:regist-slice@europa-organisation.com) or by completing the registration form directly online on the website <http://www.slice-online.com/>.
- 2.2. The full payment of registration fees must be made before the congress starts, without discount. Any registration for which the registration form is incomplete or does not include the payment on the terms detailed in Section 3 below will not be taken into account.
- 2.3. Once payment is received, Europa will send the Participant a summary confirming his or her order and registration in the selected Event (the “Order Confirmation”).

If SLICE congress is unable to accept a registration from the Participant (in particular because the form has come in too late or an issue of availability), Europa will inform the Participant of this and refund his or her registration fee within 7 business days by bank transfer if payment was made by bank transfer, or by credit card if the Participant paid the registration by credit card.

- 2.4. The contract is considered to be finally formed when Europa sends the Order Confirmation, subject to collection of the payment.

- 2.5. The Participant has a right to cancel his or her registration within 14 calendar days after the Order Confirmation. There will not be possible to cancel the order and be refunded 14 calendar days before the Event. The Participant is not required to give any reason for cancelling a registration. If the Participant wishes to cancel a registration, he or she must give notice of this within the legally required period of time indicated above, by filling out the standard cancellation form available online on [www.europocr.com](http://www.europocr.com) or by returning the standard cancellation form included at the end of these Terms and Conditions of Sale to this address: Europa Group-Service Inscriptions-19 allées Jean Jaurès-BP 61508-31015 Toulouse cedex 06-France. The registration fee will then be refunded within no more than 14 calendar days.

### 3. PRICES - PAYMENT

- 3.1. The Prices per Participant include taxes. They can be subject to modification. The applicable prices are the prices charged at the time of registration (prices reflected on the Website at the time of registration).  
They include all the services described online, on the website, for the corresponding price.
- 3.2. Subject to what is stated in subsection 3.3, for registrations made less than 14 calendar days before an Event, the following payment options are available:

- by bank transfer to the following bank account:

HSBC  
Bank code: 30056  
Branch code: 00350  
Account number: 03502062435  
RIB Key (Clé RIB): 38  
International Bank Account Number (IBAN): FR76 30056003500350206243538  
Swift Code: (BIC) CCFRFRPP  
Account holder:  
EUROPA ORGANISATION – HSBC FR TOULOUSE  
64, rue de Metz  
BP 624  
31001 Toulouse cedex 6

The Participant must provide the following information in the fund transfer references: his or her name, the order number and the name of the Event.

- by bank card on the website.

Bank cards accepted for payment are Visa, MasterCard and American Express. Europa may have to contact the Participant by email or by telephone to ask for additional information about the identity of the buyer and the owner of the bank card.

For its payment system, Europa uses a specialty secure online payment service provider that complies with the payment card industry data security standard (PCI DSS).

Only one type of payment is authorized per registration.

- 3.3. Payment for registrations that Europa receives less than 14 calendar days before the date of the Event may be made preferably by credit card. For any payment by bank transfer, card details will be requested as a guarantee.
- 3.4. Once a registration fee is paid, it can only be refunded in the cases specified in subsection 2.5 and in Section 5 of these Terms and Conditions of Sale.

#### 4. OBLIGATIONS OF THE PARTICIPANT

Registration with Europa implies acceptance of the following terms and conditions:

- 4.1. Each registration is valid only for the Event that is referred to and may not be accepted for another Event.
- 4.2. The Participant will receive the Event Badge upon arrival, which is the proof of his registration. The Participant must keep the Badge for the full duration of the Event and present it to security personnel if asked. The Badge is nominative and non transferable. The Participant may be asked to present an ID card when accessing the Event.
- 4.3. The Participant agrees to comply with rules displayed at the Event location, Europa reserves the right to refuse to let any person who does not comply with this obligation to take part in the Event.

#### 5. MODIFICATIONS - CANCELLATIONS

- 5.1. In the event that, after the above mentioned time allowed for cancellation has expired, the Participant wishes to cancel his or her participant in the Event, he or she must notify Europa at least 7 business days in advance by email.

Cancellations must be submitted in writing to the Registration Department at: [regist-slice@europa-organisation.com](mailto:regist-slice@europa-organisation.com)

1. Cancellation received before June 15, 2018: 100% refund minus 100 € processing fees.
2. Cancellation received from June 16 to July 6, 2018: refund minus 50% penalties.
3. Cancellation received from July 7 to September 3, 2018: refund minus 75% penalties.
4. Cancellation received after September 3, 2018: no refund.

Refunds will be processed on the bank account charged for the initial payment.

Name changes are possible before the course, for the same type of registration only, and are subject to a 100 € fee. They won't be possible on-site.

The Organising Committee can not be held responsible for double registration nor visa refusal. In these cases, cancellation policy will be applied.

If the Participant does not attend the Event for which he or she registered, he or she won't be able to claim any refund, unless the request is made pursuant to the right to cancel participation described in subsection 2.5.

- 5.2. In case of necessity, and in particular if there is no speaker, Europa reserves the right to change the program of the Event. It pledges, in such a case, to notify the Participants as soon as possible.
- 5.3. If Europa is forced to cancel the Event, it pledges to notify the Participants of this as soon as possible. The registration fees will then be refunded to Participants.
- 5.4. Europa may not be held liable and no refund will be made if the Event is delayed or cancelled because of an extraordinary event or circumstance beyond control or a natural disaster.

## **6. INTELLECTUAL PROPERTY - IMAGE RIGHTS**

- 6.1. The speeches of the speakers and/or documents distributed or given out during the Event are copyright protected pursuant to Sections L.111-1 et seq. of France's Intellectual Property Code. Under Section L.122-4 of France's Intellectual Property Code, "*any full or partial display or reproduction without the consent of the author or his or her beneficiaries or assigns is illegal.*" Section L.122-5 of said code authorizes only "*copies or reproductions strictly reserved for the use of the copier and not intended for any collective use*" and "*analyses and short quotations,*" "*provided that the name of the author and the source are clearly indicated.*" Regardless of the method used, any unauthorized display or reproduction which violates applicable legislation constitutes an infringement that is punishable under Sections L.335-2 and L.335-3 of France's Intellectual Property Code. The Participant may be held liable in the event of any unauthorized use of the speeches and/or documents distributed or given out during the Event.
- 6.2. The Participant is hereby informed that Europa may take pictures and/or shoot films in connection with the Event. Except where he or she has expressly stated otherwise, the Participant authorizes Europa to take his or her picture or film him or her in connection with the Event and to distribute and reproduce such images in all formats as part of the promotion of the Event.
- 6.3. The speakers alone are responsible for any statements they make during the Event. It is the responsibility of the Participants to verify the relevance of the opinions/recommendations made by the speakers, in particular from a medical perspective. Europa will not be liable, directly or indirectly, for any damages or losses caused by or arising from the information conveyed or the presentations given during Events.

## **7. CONFIDENTIALITY - DATA PRIVACY AND PROTECTION**

- 7.1. The data and information collected during registration are processed using computers in order to better manage the registration (in particular, to send documents relating to the registration and, whenever necessary, to enter into contact when there are changes to an Event). To this end, Europa has filed a declaration with the CNIL, France's Data Privacy and Protection Commission, under number 886578. Europa will ensure that all information and data collected is treated as confidential. Such data is not disclosed to any business partners or to third parties, except where the Participant has given his or her express prior authorization.
- 7.2. Europa can use information and data collected in the future to market services to the Participant and to keep the Participant informed about products, services and Events marketed by Europa. The Participant can always ask not to receive such solicitations.
- 7.3. Pursuant to France's Data Privacy and Protection Act of January 6, 1978, amended in 2004, the Participant has the right to gain access and to correct his or her personal data. Such right can be exercised by emailing a request to [inscriptions@europa-organisation.com](mailto:inscriptions@europa-organisation.com). The Participant can also, for legitimate reasons, ask for his or her personal data not to be processed by sending a request to the same email address.

## **8. MISCELLANEOUS TERMS AND CONDITIONS**

- 8.1. The laws of France govern these Terms and Conditions of Sale.
- 8.2. These Terms and Conditions of Sale replace and supersede the previous Terms and Conditions of a prior date.
- 8.3. If any provision of these Terms and Conditions of Sale is held to be invalid by virtue of any present or future statutory or regulatory provision, or a court order that is final and not subject to appeal and from a court or public body, the provision in question will be considered as nonexistent. The other provisions these Terms and Conditions of Sale will remain in full force and binding on the Parties.

**Standard Cancellation Form**

I/We hereby notify you that I/we am/are hereby cancel the contract for the sale of the service/product described below:

- ordered on \_\_\_\_\_ *[date the order was placed to be completed by the Participant]* /
- received on \_\_\_\_\_ *[date the product was received to be completed by the Participant]*
- order reference number: order number \_\_\_\_\_ *[reference to be completed by the Participant]*
- product name: \_\_\_\_\_ *[product name to be completed by the Participant]*

Name of the consumer(s) : \_\_\_\_\_ *[name to be completed]*  
Address of the consumer(s): \_\_\_\_\_ *[address to be completed]*

Date: \_\_\_\_\_ *[date to be completed by the Participant]*

Signature of the consumer(s)\* – only of this form is sent by mail: